

# Alejandra Morales

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## SUMMARY

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Experienced Nurse Manager with over 8 years in healthcare management, specializing in patient care and operational efficiency. Proven track record of improving departmental performance and enhancing patient satisfaction through targeted initiatives.

## EXPERIENCE

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### Senior Nurse Manager

Jan 2022 - Present

*City Hospital, Los Angeles, CA*

- Led a team of 50+ nursing staff, achieving a 20% increase in patient satisfaction scores within one year.
- Implemented electronic health record (EHR) system enhancements, reducing documentation time by 30% and improving patient care coordination.
- Developed and executed a nurse training program that resulted in a 25% decrease in onboarding time for new hires.

### Nurse Manager

Mar 2018 - Dec 2021

*Riverwood Medical Center, San Diego, CA*

- Oversaw a nursing unit that improved operational efficiency by 15%, resulting in annual savings of \$250,000.
- Championed a patient safety initiative that led to a 40% reduction in medication errors over two years.
- Facilitated interdisciplinary team meetings to enhance communication and care planning, contributing to a 10% increase in patient throughput.

### Staff Nurse

Jun 2015 - Feb 2018

*Green Valley Hospital, San Francisco, CA*

- Delivered high-quality patient care in a fast-paced environment, with a focus on critical care nursing.
- Participated in a quality improvement project that decreased hospital readmission rates by 15% through enhanced discharge planning.
- Mentored new staff nurses, fostering a collaborative work environment and promoting professional development.

## EDUCATION

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### Bachelor of Science in Nursing

May 2018

*University of California, San Francisco, San Francisco, CA • GPA: 3.7*

## SKILLS

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**Technical Skills:** Patient Care Management, Healthcare Compliance, Quality Improvement, Data Analysis

**Tools & Frameworks:** Epic EHR, Cerner, Microsoft Office Suite