

Aisha Patel

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SUMMARY

Dynamic Quality Assurance Manager with over 10 years of experience in software testing and quality assurance. Proven track record of leading cross-functional teams to enhance product quality and reduce defects by 30%. Highly skilled in implementing automated testing frameworks and improving QA processes.

EXPERIENCE

Senior Quality Assurance Manager

Jan 2022 - Present

Tech Innovations Inc., San Francisco, CA

- Led the QA team in achieving a 30% reduction in release cycle time through the implementation of automated testing, saving approximately \$200,000 annually.
- Enhanced defect identification and resolution processes, leading to a 25% decrease in customer-reported issues post-release.
- Introduced Agile and DevOps methodologies, resulting in a 40% increase in team productivity and improved collaboration across departments.

Quality Assurance Lead

Jun 2018 - Dec 2021

Innovatech Solutions, Los Angeles, CA

- Oversaw the QA strategy for multiple projects, achieving 95% on-time delivery while maintaining a 98% customer satisfaction rating.
- Implemented a new test automation suite that reduced manual testing time by 50%, allowing for faster release cycles.
- Trained and mentored a team of 8 QA engineers, improving their skills and increasing team efficiency.

Quality Assurance Engineer

Mar 2016 - May 2018

NextGen Software, New York, NY

- Developed and executed comprehensive test plans and cases for web and mobile applications, contributing to a 20% decrease in production defects.
- Collaborated with developers to enhance code quality, leading to a 15% reduction in debugging time during the release cycle.
- Utilized tools such as Selenium and JIRA for test automation and bug tracking.

EDUCATION

Bachelor of Science in Computer Science

May 2018

University of California, Berkeley, Berkeley, CA • GPA: 3.7

SKILLS

Technical Skills: Test Automation, Agile Methodologies, Performance Testing, Risk Management

Tools & Frameworks: Selenium, JIRA, Postman, TestRail