

Aisha Patel

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SUMMARY

Results-driven Senior Scrum Master with over 8 years of experience in leading Agile transformation and enhancing team performance. Proven ability to foster collaboration and drive continuous improvement in fast-paced environments, delivering projects on time and within budget.

EXPERIENCE

Senior Scrum Master

Jan 2022 - Present

Tech Innovations Inc., Seattle, WA

- Led a cross-functional team of 15 in implementing Agile methodologies, resulting in a 30% increase in project delivery speed.
- Facilitated the successful launch of 5 major software releases, improving customer satisfaction scores by 25%.
- Implemented Jira and Confluence to enhance project tracking, reducing time spent on status reporting by 40%.

Scrum Master

Jun 2018 - Dec 2021

Global Solutions Corp., San Francisco, CA

- Guided a team of 10 in Agile practices, achieving a 20% increase in productivity and a 15% reduction in defects over two years.
- Conducted workshops and training sessions that uplifted team maturity scores from 2.5 to 4.0 (on a 5-point scale).
- Streamlined communication processes, leading to a 50% reduction in average response time for stakeholder feedback.

Agile Project Coordinator

Jan 2016 - May 2018

Creative Tech Solutions, Austin, TX

- Supported Agile transformation initiatives across multiple teams, resulting in a 35% faster time-to-market for new products.
- Developed and maintained project roadmaps and schedules, achieving a 90% on-time delivery rate.
- Collaborated with product owners to prioritize backlog items, enhancing team focus on high-value deliverables.

EDUCATION

Bachelor of Science in Computer Science

May 2018

University of Washington, Seattle, WA • GPA: 3.7

SKILLS

Technical Skills: Agile Methodologies, Scrum Framework, Kanban, Continuous Improvement

Tools & Frameworks: Jira, Confluence, Trello, MS Project