

Amina Patel

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SUMMARY

Experienced Senior Security System Installer with over 8 years in the industry. Proven track record of designing, installing, and maintaining security systems that enhance safety and efficiency for diverse clients. Strong knowledge of the latest technologies and a commitment to delivering exceptional service.

EXPERIENCE

Senior Security System Installer

Jan 2022 - Present

SecureTech Solutions, Los Angeles, CA

- Led the installation of advanced security systems for over 150 commercial clients, increasing client satisfaction by 30%.
- Reduced installation time by 25% through the implementation of a new project management tool and optimized workflows.
- Trained and mentored a team of 5 junior installers, enhancing team performance and reducing error rates by 15%.

Security System Technician

Jun 2018 - Dec 2021

Safety First Installations, San Diego, CA

- Successfully completed over 200 residential and commercial installations, contributing to a 20% increase in annual revenue.
- Developed a troubleshooting guide that reduced service call response times by 40%.
- Implemented client feedback mechanisms that improved service delivery and customer retention by 15%.

Junior Security Installer

Aug 2015 - May 2018

Guardian Security, San Francisco, CA

- Assisted in the installation of surveillance and access control systems for various clients, enhancing security measures.
- Conducted site assessments and collaborated with clients to customize security solutions based on individual needs.
- Achieved a 98% customer satisfaction rate through effective communication and reliable service delivery.

EDUCATION

Bachelor of Science in Electrical Engineering

May 2018

University of California, Los Angeles, Los Angeles, CA • GPA: 3.7

SKILLS

Technical Skills: CCTV Systems, Access Control Systems, Alarm Systems, Network Security

Tools & Frameworks: Honeywell, ADT Pulse, Milestone XProtect