

Jamal Robinson

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SUMMARY

Experienced Senior Septic Tank Technician with over 10 years in the industry. Proven track record in diagnosing, repairing, and maintaining septic systems with a focus on efficiency and environmental compliance.

EXPERIENCE

Senior Septic Tank Technician

Jan 2022 - Present

EcoWaste Solutions, Dallas, TX

- Increased service efficiency by 30% through process optimization and equipment upgrades, resulting in annual savings of \$50,000.
- Successfully led a team of 5 technicians in the installation of over 200 septic systems, ensuring compliance with state regulations.
- Implemented a new diagnostic protocol that reduced average repair time by 20%, enhancing customer satisfaction rates.

Septic System Installer

Jun 2018 - Dec 2021

CleanFlow Services, Fort Worth, TX

- Contributed to a 25% reduction in installation costs by streamlining supply chain management and negotiating vendor contracts.
- Trained and mentored junior technicians, resulting in a 15% improvement in team performance metrics.
- Conducted regular inspections and maintenance checks, ensuring 100% compliance with local health and safety regulations.

Septic Tank Technician

Mar 2015 - May 2018

Texas Septic Services, Austin, TX

- Performed over 300 septic system repairs and maintenance tasks with a 98% success rate on first-time fixes.
- Developed a customer feedback system that improved service ratings by 40% over two years.
- Utilized advanced diagnostic tools to identify system issues, leading to faster resolution and reduced downtime.

EDUCATION

Bachelor of Science in Environmental Science

May 2018

University of Texas at Austin, Austin, TX • GPA: 3.7

SKILLS

Technical Skills: Septic System Design, Wastewater Treatment, Regulatory Compliance, System Diagnostics

Tools & Frameworks: Excavators, Pressure Testing Equipment, Leak Detection Tools