

Amina Patel

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SUMMARY

Results-oriented Senior Systems Administrator with over 8 years of experience in managing IT infrastructure, optimizing system performance, and ensuring security compliance. Proven track record of implementing innovative solutions that enhance operational efficiency and reduce costs.

EXPERIENCE

Senior Systems Administrator

Jan 2022 - Present

Tech Innovations Inc., Austin, TX

- Led a migration project to AWS, reducing infrastructure costs by 30% annually.
- Implemented a new monitoring system that decreased downtime by 25%.
- Managed a team of 4 IT specialists, improving team response time to incidents by 40%.

Systems Administrator

Jun 2018 - Dec 2021

Global Solutions Corp., Dallas, TX

- Spearheaded the deployment of virtualization technologies, increasing server utilization by 50%.
- Automated backup processes, reducing data recovery time from 12 hours to 1 hour.
- Ensured 99.9% uptime for critical systems through effective monitoring and maintenance.

Junior Systems Administrator

Jul 2015 - May 2018

Bright Future Tech, Houston, TX

- Assisted in the setup of a new data center, enhancing data access speeds by 60%.
- Provided technical support that improved user satisfaction scores by 20%.
- Documented and standardized IT processes, increasing team efficiency by 15%.

EDUCATION

Bachelor of Science in Information Technology

May 2018

University of Texas, Austin, TX • GPA: 3.7

SKILLS

Technical Skills: Linux Administration, Windows Server, Networking, Cloud Computing

Tools & Frameworks: AWS, VMware, Puppet, Nagios