

Jamal Rodriguez

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SUMMARY

Dedicated and skilled Utility Worker with over 5 years of experience in maintaining and repairing utility systems. Proven ability to optimize operations, reduce costs, and enhance service efficiency through technical expertise and teamwork.

EXPERIENCE

Utility Worker

Jan 2022 - Present

Phoenix Public Utilities, Phoenix, AZ

- Implemented a new maintenance schedule that reduced service interruptions by 30%.
- Trained and supervised a team of 5 in safe and efficient handling of equipment, resulting in zero workplace accidents over 12 months.
- Utilized GIS software to map utility lines, improving response time to outages by 20%.

Maintenance Technician

Jun 2018 - Dec 2021

Valley Water Services, Tempe, AZ

- Conducted regular inspections and maintenance of water distribution systems, leading to a 15% reduction in leak-related costs.
- Collaborated on a project that upgraded pump systems, which resulted in a 25% increase in operational efficiency.
- Assisted in the development of emergency response plans that improved incident response times by 40%.

Laborer

May 2016 - May 2018

Desert Ridge Construction, Scottsdale, AZ

- Supported utility installation projects, contributing to the successful completion of over 50 site projects on time and within budget.
- Maintained a clean and safe work environment, helping to achieve company safety goals.
- Assisted in training new hires on equipment handling and safety protocols.

EDUCATION

Bachelor of Science in Environmental Engineering

May 2018

Arizona State University, Tempe, AZ • GPA: 3.7

SKILLS

Technical Skills: Utility System Maintenance, GIS Mapping, Safety Protocols, Water Quality Testing

Tools & Frameworks: Excavators, Forklifts, Pneumatic Tools