

# Amina Johnson

amina.johnson@example.com • (555) 123-4567 • San Francisco, CA • linkedin.com/in/aminajohnson

## SUMMARY

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Detail-oriented UX Researcher with over 5 years of experience in user-centered design and usability testing. Proven ability to transform complex data into actionable insights that improve user experience and drive business success.

## EXPERIENCE

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### Senior UX Researcher

Jan 2022 - Present

*Tech Innovations Inc., San Francisco, CA*

- Led user research initiatives that increased user satisfaction scores by 30% over 6 months.
- Implemented A/B testing strategies that resulted in a 15% increase in conversion rates for key product features.
- Collaborated with cross-functional teams to redesign the onboarding process, reducing user drop-off rates by 25%.

### UX Researcher

Jun 2018 - Dec 2021

*Creative Solutions Co., Los Angeles, CA*

- Conducted usability tests and user interviews, leading to a 40% improvement in task completion rates.
- Developed user personas and journey maps that informed design decisions, enhancing product usability.
- Facilitated workshops that engaged stakeholders in the design process, improving collaboration and project outcomes.

### UX Intern

Jan 2017 - May 2018

*Design Future LLC, Los Angeles, CA*

- Assisted in conducting user research and data analysis, contributing to a project that improved user engagement by 20%.
- Created wireframes and prototypes using Sketch and InVision, streamlining the design process for the team.
- Supported the organization of user testing sessions, gaining hands-on experience in qualitative and quantitative research methods.

## EDUCATION

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### Bachelor of Science in Human-Computer Interaction

May 2018

*University of California, Berkeley, Berkeley, CA • GPA: 3.7*

## SKILLS

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**Technical Skills:** User Research, Usability Testing, Data Analysis, Interaction Design

**Tools & Frameworks:** Sketch, InVision, Adobe XD, Google Analytics